





SURVIVING CHRISTMAS

10:00-16:00 on 25 & 26 December at The Salvation Army, St Andrew's Square

Anyone who would like company over Christmas, a hot meal and some fun entertainment is welcome to attend—make it a Christmas to remember! (Over 18s only)

The London Trader, 4-7 East Beach Street, Hastings, TN34 3AR

Offering Christmas dinners to homeless people on Christmas Day from 12:00-16:00 For further information contact 01424 429684

Hastings Homeless Support Centre, 23 Priory Street, Hastings TN34 1EA

Monday to Wednesday 10:00-16:00, Thursday 10:00-18:00, Monday- Wednesday & Friday 19:30-21.30

Evening food service every Saturday 16:00-19:00

Sunday 17th Christmas lunch & Sunday 24th German Christmas themed meal, all the Sunday's the opening times is 16:00–19:00

Closed on Christmas Day and boxing day and reopen on Wednesday 27th & 28th as above with Saturday service 30th In the new year Friday morning's 10:00 – 13:00 only, every Sunday 16:00-19:00

(Men only)	Mon-Fri	(Women only)	Thurs 19:30-21:00	Saturday 18:00
Mon 10:00-12:00	12:30	Thurs 12:30-14:30	Hot meal	Hot meal with Warming up The
Term time only	Hot meals for £1	Term time only	Hope Kitchen,	Homeless
Bacon rolls	Seaview,	Hot food	Wellington Sq Church	Gizmo House, 29 Western Rd, Saint
Safehaven Men, Holy	Southwater Road	Safehaven Women, Holy		Leonards-on-sea TN37 6DJ
Trinity Church		Trinity Church		





Name	Address	Contact	Open	Information
A & E	Conquest Hospital, The Ridge	0300 131 4500	24/7	Emergency Health Care
BHT Hastings Advice	Renaissance House, London Road, St Leonards TN37 6AN	01424 452618 hastingsadvice@bht.org.uk	Mon-Fri 09:30-16:00	Housing legal advice
Citizens Advice 1066	St Leonards: The Magnet Centre, Alfred Street, St. Leonards- on-Sea TN38 0HD Bexhill: 40 St Leonards Rd, Bexhill, TN40 1JB	Phone: 01424 869352 Email: Form via our website at www.citizensadvice1066.co.uk	St Leonards Office: Monday to Friday 09:00-17:00 Bexhill Office: Monday to Thursday 09:00-17:00 By appointment only. Outreach locations in Rye and Battle.	General, benefits, employment, housing, energy, consumer, financial hardship support, budgeting and debt advice. We also have a digital inclusion programme.
CGL Star service	13 Wellington Place, Hastings TN34 1NY	0300 303 8160 www.cgl.org.uk EastSussex.Firststep@cgl.org.uk	Mon-Fri 09:00-17:00 Evening opening Mon and Thurs 5-7pm	Support and advice around drugs and alcohol use, 1-1 support and groups. Please see website for more info.
Community Connectors	GP Surgeries in Hastings, St Leonards & rural Rother.	See website for referral form: https://www.southdown.org/communityconnectors Referral by GP/Nurse/other services or self-refer. 01323 340 151 social.prescribing@nhs.net	By referral and appointment only. Provide telephone/online and face to face appointments. Not a crisis service and waiting lists may apply.	Community Connectors is a Social Prescribing service, working in partnership with GP Practices across Hastings & Rother, supporting you to improve your health and wellbeing. We help you to develop personalised and practical solutions to everyday issues.





Name	Address	Contact	Open	Information
Dentist (Emergency)	Arthur Blackman Clinic, Battle Road, St Leonards on Sea, TN37 7AN	01424 850792	Service is open between 18:30-22:30 on weekday evenings with appointments between 19:00-21:00. Appointment only	NHS emergency dental service.
Dentaid at Seaview	Seaview, Southwater Centre, Hatherly Road, St Leonards on Sea, TN37 6LB	admin@seaviewproject.org.uk 01424 717981	Mon-Fri 10-4pm Wed 08:15-14:00	Service available to those who are homeless and/or have substance misuse issues.
East Sussex County Council Children's Services		01323 464222 (Single Point of Advice) Outside opening hours Emergency Duty Service on 01273 335905	Mon-Thus 08:30-17:00 Fri 08:30-16:30	Support & advice for 16/17-year-olds - housing needs
East Sussex Recovery Alliance – ESRA	5 Harold Place, Hastings TN34 1JA	01424 435318 www.esrauk.org info@esrauk.org	Mon/Weds/Fri 09:30-14:30 for clients. Staff still in the building until 15:30. Staff available on the phone on a Thursday.	Support for people in Recovery from substance misuse. Recovery Café open to clients only Mon, Weds, Fri. Therapeutic activities available to clients using the Hub.
HARC (Hastings Advice & Representation Centre)	The Advice & Community Hub, Renaissance House, London Road, SLoS, TN37 6AN	HARC Advice Line - 01424 428375. enquiries@harcuk.com	The Advice Line is currently open from 09:00 to 16:30, Monday to Friday.	Advice & Representation on all welfare benefits & tax credits





Name	Address	Contact	Open	Information
Benefit advice also available via	East Sussex Welfare Benefits Helpline:	0333 3440681 benefitseastsussex@harcuk.com	Mon-Fri 09:00-17:00	
Hastings Borough Council Housing Services	Muriel Matters House, Breeds Place, Hastings TN34 3UY	01424 451100 (Out of hours 01424 451999) housingadvice@hastings.gov.uk	Mon-Fri 10:00-16:00	Advice and assistance with housing & homelessness. More information is available at hastings.gov.uk/housing/
Hastings Foodbank	King's Church Hastings, The Hastings Centre, The Ridge, Hastings, East Sussex, TN34 2SA	01424 753322	Mon, Wed, Fri 10:30-15:00	Food Parcels distributed with voucher code. Voucher codes issued from Citizens Advice 01424 869352
Hope Kitchen	c/o Wellington Square Baptist Church, Hastings TN34 1PN	Ed Towner 07799 472462 admin@hopekitchenhastings.org.uk	Thursday evenings, 19:30- 20:30 Wellington Square Church steps	Free hot food and drink take away service and a friendly welcome.
Health in Mind - Health in Mind - East Sussex NHS Talking Therapies Service		Contact details: 0300 0030 130 Email: spnt.healthinmind@nhs.net website: https://www.healthinmind.org.uk/	Monday-Friday 9am-5pm	Health in Mind, the East Sussex NHS Talking Therapies Service is a free and confidential short-term therapy service for adults (18+) in East Sussex. The service provides a wide range of therapy for people experiencing common mental health difficulties such as anxiety and low mood/depression. Health in Mind is able to help people with mild to moderate symptoms and is not a crisis service. Please visit the website to find out more.





Name	Address	Contact	Open	Information
i-Rock	Rock House, 49-51 Cambridge Road, Hastings, TN34 1DT	www.irockeastsussex.com irockeastsussex@gmail.com	11:00-17:45 online virtual drop-in or pre- booked appointment for face-to-face	Guidance and support for young people aged 14-25yrs.
'Links' BME One Stop Shop	Central Hall, Bank Buildings, 6B Station Road, Hastings TN34 1NG	07752 495508	Weds 11:00-15:00 drop-in.	Advice & support on health, housing, immigration etc
Night Church	St Clement's Church, Swan Terrace, Hastings TN34 3HT	nightchurchstc@gmail.com	Every third Saturday of the month, 20:00-23:30	Bacon rolls, sandwiches, hot drinks, foodbank Vouchers. All welcome.
Primary Care Hub	Station Plaza Health Centre, Hastings TN34 1BA	01424 884410 Integrated Care 24 - Hastings Primary Care Hub (ic24.org.uk)	Mon/Fri 08:00-18:30 Sat/Sun 08:00-20:00. BHols 08:00-20:00	Primary Care service delivered by a team of Advanced Nurse Practitioners
Safehaven Women Safehaven Men	Holy Trinity Church, Robertson Street, Hastings, TN34 1HT (Entrance on Claremont)	Women: sarah.larkin@hthchurch.org Men: shm@hthchurch.org	Women: Drop in Thurs 12:30-14.30 Men: Drop in Mon 10:00-12:00 (Term time only)	Safe space, hot food and drinks, for men and women Women: Relax, pamper, clothes, craft, activities Men: Bacon rolls, board games, newspapers, clothes, art





Name	Address	Contact	Open	Information
Salvation Army, Hastings	26 St Andrew's Square, Hastings TN34 1SR	01424 426894	Tuesday 10 -12 Community Café: Employment Plus, Food Bank, Baby Bank and Pet Food bank Free Tea & Coffee and snacks Tuesday 1.00pm Lunch Club £5.00 for a 2 Course Meal – please book in advance. Thursday 10 -12 Community Café: Employment Plus, Food Bank, Baby Bank and Pet Food bank Free Tea & Coffee and snacks.	We offer an emergency food bank provision, no referral needed. General support and advice available on request. Supporting our homeless community: Fresh hot cooked meals available on Saturdays and Sundays at 18:00.
Salvation Army, Ore	418 Old London Rd, Ore, Hastings TN35 5BB	hastings.temple@salvationarmy.org .uk Phone: 01424 443022	Tues 09:30-11:30 Foodbank	
Seaview ADDER multi agency hub	Wellington Square Baptist Church, Church Hall, Wellington Square, Hastings, TN34 1PN.		Wednesdays 09:30-15:30	Open access for members of the street community





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Seaview Project	Southwater Centre, Hatherley Road, St Leonards-on-Sea TN37 6LB	01424 717980	Seaview DECEMBER OPENING TIMES MONDAY TUESDAY WERNESDAY THUSDAY FRIDAY SATURDAY SLADAY SATURDAY SLADAY SLADAY SATURDAY SLADAY	Open access drop-in for people with complex needs including rough sleepers.
Seaview ADDER multi agency hub	Wellington Square Baptist Church, Church Hall, Wellington Square, Hastings, TN34 1PN.		Wednesdays 09:30-15:30	Open access for members of the street community
Station Practice	Station Plaza Health Centre, Hastings TN34 1SR (3rd floor)	01424 464756	Mon—Fri 08:00 to 18:30 Sat 09:00 to 12:00 by appointment Sunday closed.	GP surgery
St John Ambulance Sussex Homeless Healthcare Service	Static clinics at Seaview, Warming up the Homeless, Safehaven Men and HUG	01424 435358 sussexhomelessservice@sja.org.uk	Weds 20 Dec: 10:00-13:00 WUTH* Fri 22 Dec: 10:30-13:00 Seaview Weds 27 Dec: 10:00-12:00 Seaview Weds 27 Dec: 13:00-15:00 WUTH* Fri 29 Dec: 10:30-13:00 Seaview Tues 02 Jan: 10:00-12:00 Seaview Weds 03 Jan: 10:00-13:00 WUTH* *Warming Up The Homeless, Priory Street, Hastings NB: Rest of dates for January leading up to our service closure will be announced soon.	Roving and static nurse-led clinics providing healthcare to those experiencing homelessness, including rough sleepers, temporary/emergency accommodation and sofa surfing. Offering wound care, foot care, nurse prescribing and advocacy with accessing NHS healthcare.





Name	Address	Contact	Open	Information
Street Link		Contact via weblink – <u>StreetLink</u> - <u>Connecting people sleeping</u> <u>rough to local services</u> <u>(thestreetlink.org.uk)</u>		PLEASE REFER ANY KNOWN ROUGH SLEEPERS TO OUTREACH SERVICES VIA STREETLINK
Street Pastors	Street service, Hastings	07964 167870 hastings@streetpastors.org.uk	Saturday nights 21:00-01:00 (or longer if a situation demands). Hastings town centre and Old Town.	Listening, Caring & Helping. We operate a Safe Space at His Place Church in Robertson Street
Surviving the Streets	Church Wood House, Church Wood Drive, Hastings, St. Leonards-On-Sea, TN38 9RB	Freephone 0800 0487740 (emergency homeless only) Mobile: 07929 176462 (out of hours) support@survivingthestreets.uk	Out every night across Hastings, St Leonards, Ore, Westfield, Bexhill, Battle: 7pm-10pm	Street outreach to support homeless individuals. 24/7 digital food and support banks to help anyone in need of food support across Hastings and St Leonards
Sussex Police	Bohemia Road, Hastings	999 or 101	24 hrs, all year round Front office: Mon-Sat 10:00-17:00	Emergency services
Warming Up the Homeless	8-12 Wickham Avenue, Bexhill-On- Sea. TN39 3EN	01424 552929 07367 060708	Operating 24/7 contact 07367 060708 trudy@wuth.org for guide to service as and when needed.	Hot food & drinks, clothing, tents, sleeping bags, advocacy and more. Food parcels by referral to rough sleepers and those in temp accommodation. (Hastings & St Leonards).
Warrior Square Surgery	Marlborough House, Warrior Square, St Leonards on Sea, TN37 6BG	01424 434151	Ring for appts	GPs, Nurse





Name	Address	Contact	Open	Information
Xtrax Young Peoples Centre	Eagle House, 27-29 Cambridge Rd, Hastings TN34 1DJ	o1424 722524 info@xtrax.org www.@xtrax.org	Monday and Wednesday 09:00-17:00. Friday 13:00-17:00	Advice, guidance and support for 16 - 24 yrs. Housing, wellbeing, education, work, socialising

NB: There are Warm Spaces opening up around Hastings and St. Leonards to provide some comfort without the cost. Click on the link to find about the ones happening near you and do tell people that you think might like to go: https://hastingsheart.com/latest/warm-spaces

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Information given in good faith based on information provided. Please email communitysafety@hastings.gov.uk with any corrections or updates.